

Auralink Support

Domains, Ports and IPs

While Auralink is flexible enough to connect most users and endpoints without the need for IT assistance, we understand that every network and environment is unique. The following guidance is provided should you need to provide information on domains, IPs and ports used by Auralink for use within your network.

Domains

If your network restricts traffic by domain, please ask the following domains be whitelisted.

- auralink.com
- auralink.us

Ports

The following ports are utilized by Auralink to connect calls via different protocols. If you are connecting by these protocols, please ensure that these ports are operable:

Protocol	Source-Port	Dest-Port	Description	Device
WebRTC/browser				
TCP	<any>	80	HTTP	Web browser / API interface / Lync / Skype for Business
TCP	<any>	443	HTTPS	Web browser
H.323				
TCP	<any>	1720	H.323 (H.225 signaling)	Endpoint / call control system
TCP	<any>	33000–39999	H.323 (Q.931/H.245 signaling)	Endpoint / call control system
UDP	<any>	1719	H.323 (RAS signaling)	Endpoint / call control system
SIP				
TCP	<any>	5060	SIP	Endpoint / call control system
UDP ‡	<any>	5060	SIP	Endpoint / call control system
TCP	<any>	5061	SIP/TLS	Endpoint / call control system
Other				
TCP/UDP	<any>	40000–49999	RTP / RTCP / RDP / DTLS / RTMP / STUN / TURN	Endpoint / call control system / Lync / Skype for Business

IPs

If your network limits access by IP, please include the following ranges in the accepted IP list:

- 38.98.193.97/27
- 38.126.146.170

If you need to connect via a specific IP address, please use the following:

- 38.98.193.98